

NOTICE OF CHANGES IN LANE COUNTY'S DEPARTMENT OF ASSESSMENT AND TAXATION THAT MAY AFFECT YOU



Public Service Hours – Effective June 18, 2012

In an effort to continue providing the best customer service we can with the loss of 12 positions (20% of our staff), we will be changing our customer service hours as of June 18th.

For years, we were open to the public from 10 am to noon and 1 pm to 4 pm. Starting June 18th, we will be open 10 am to 3 pm – including the noon hour – Monday through Thursday. We will be closed to the public on Fridays. Our self help and central files areas will remain open 8 am to 5 pm, Monday through Friday.

Manufactured Structure Titling and Trip Permits – Effective July 2, 2012

Effective Monday, July 2nd, manufactured structure titling and trip permits will be handled by Lane County's new Customer Service Center located at 3050 North Delta Highway. They will be open weekdays from 9 am to 4pm, accept credit cards and offer free parking.

Names on A&T's Website – Now Available

Taxpayer names have been included on the online tax statements (2009-10 forward). See <http://apps.lanecounty.org/TaxStatement/Search.aspx>.

Owner names have been included on the Property Information Search. See <http://www.rlid.org/custom/lc/at/index.cfm>.

Legal Description Cards

We will also soon be announcing the availability of legal description cards via the County's internet. We are in the final stages of quality control and fine tuning the application. It will no longer be necessary for someone to come to the County to obtain this information for their property.

If you have questions about any of these changes, please call Daniela Urbatzka, Property and Tax Manager, at 541/682-3675.